

Form No. 3  
BILL FOR SERVICE

**SEE ATTACHMENT BELOW**

(N)

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Advice Letter No. 377-EA  
Decision No. 19-08-027

*Issued By*  
**R. J. Sprowls**  
*President*

Date Filed December 10, 2019  
Effective December 13, 2019  
Resolution No. \_\_\_\_\_



**Bear Valley**  
Electric Service  
A Division of Golden State Water Company

[Redacted]

**DUPLICATE DATE**  
November 22, 2019

**BILL DATE**  
November 01, 2019

**AMOUNT DUE**  
\$33.02

**Customer Service - 24 Hours: (800) 808-2837 www.bves.com**  
Hearing Impaired TTY: (877) 933-9533  
Preguntas? Llame al Centro de Servicio al Consumidor al **(800) 808-2837**

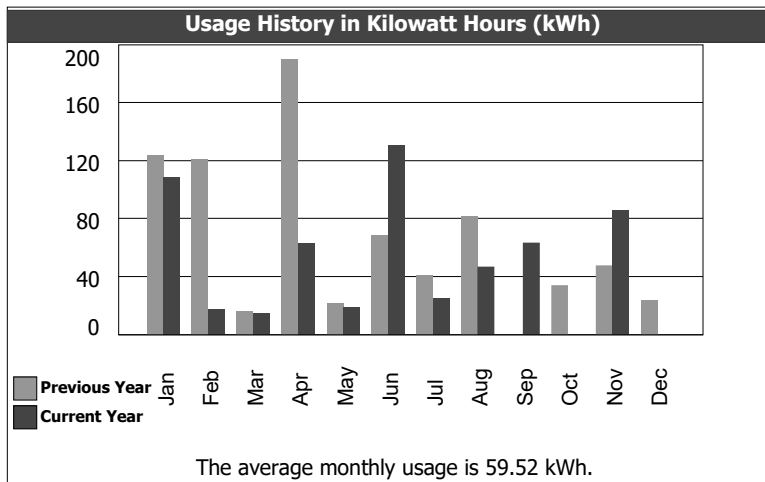
Payment Options and billing terms listed on the back of this page

Your local Office: 42020 Garstin Drive, Big Bear Lake, CA 92315

Account Summary		
Previous Balance		\$23.80
Payments	<b>10-24-19 Thank You</b>	-\$23.80
Current Charges	Due On November 22,	\$33.02
<b>Total Amount Due</b>		<b>\$33.02</b>

**Current Activity**  
**Rate Schedule DO (Domestic Service - Other)**

Service Charge - \$0.21 per day 31 Days	\$6.51
Base Energy - 86.00 kWh at \$0.20854 per kWh	\$17.93
Transmission - 86.00 kWh at \$0.01904 per kWh	\$1.64
Supply Energy - 86.00 kWh at \$0.06517 per kWh	\$5.60
Public Purpose Program - 86.00 kWh at \$0.00738 per kWh	\$0.63
MHP BTM Capital Project - 86.00 kWh at \$0.00194 per kWh	\$0.17
Taxes and Fees	\$0.08
Fire Hazard Protection - 86.00 kWh at \$0.0021 per kWh	\$0.18
RPS - 86.00 kWh at \$0.00322 per kWh	\$0.28
<b>Total New Charges</b>	<b>\$33.02</b>



**Read and Usage Information**

Meter	Previous Date	Current Date	Days	Previous Reading	Current Reading	kWh Usage
SC14613	Oct 01	Oct 01	0	4359	4359	0
IT61764	Oct 01	Nov 01	31	0	86	86

Your next scheduled meter read date is approximately December 2, 2019

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.



**PO BOX 9016**  
**SAN DIMAS CA 91773-9016**

[Redacted]

[Redacted]

**EBILL**

If you have changed your address or are moving, please call (800) 808-2837 or fill out form on back.

[Redacted]

Current Charges Due On November 22, 2019  
Total Amount Due \$33.02

**Amount Enclosed**

BEAR VALLEY ELECTRIC  
PO BOX 9016  
SAN DIMAS CA 91773-9016

You may be eligible for the Energy Savings Assistance program. If you would like more information on this program, please contact your local BVES office at (800) 808-2837.

**PAYMENT OPTIONS:** Go to [www.bves.com/bill-payment-options](http://www.bves.com/bill-payment-options) for payment options, authorized locations, and application forms.

- ◆ **Auto Pay (Electronic Funds Transfer):** Submit an application to pay your bill automatically from a checking or savings account.
- ◆ **Online:** Receive bills online and pay them electronically by using "KUBRA Self-Service". Call (800) 808-2837 for more information.
- ◆ **Phone:** Call KUBRA EZ-PAY at (833) 413-8899. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check. A service fee applies.
- ◆ **Mail:** Send pay stub and payment in enclosed envelope.
- ◆ **In Person:** Visit [www.bves.com/bill-payment-options](http://www.bves.com/bill-payment-options) to find a KUBRA EZ-PAY agent (service fee applies) or go to your local BVES office.

**Unpaid Bill:** Your service may be discontinued and a deposit and reconnection fee may also apply. A late payment charge equal to 1% of the unpaid balance will be assessed if the bill is unpaid for more than 45 days.

**BILL TERMS AND OTHER USEFUL INFORMATION**

**kWh:** Kilowatt hour, a standard measurement of electricity.

**Service Charge:** The costs for customer services such as reading meters, mailing bills, processing payments, and utility service availability. These costs do not vary with usage.

**Energy Charges:**

- ◆ **Base Energy:** Generation plus Transmission & Distribution charges.
- ◆ **Base Adjustment:** Adjustments to "Base" charges above authorized by CPUC. (Can be negative or positive)
- ◆ **Transmission:** Transmission charges (SCE & California Independent System Operator Charges).
- ◆ **Supply Energy:** Fuel & purchase power costs incurred in providing energy to customers plus any generation charges.
- ◆ **Supply Adjustment:** Adjustments to "Supply" charges above authorized by CPUC. (Can be negative or positive)

**Other Energy Charges:**

- ◆ **Public Purpose Program:** Charges to fund public goods programs authorized by the CPUC including, the CEC renewable technologies, R&D and demonstration programs, low income energy efficiency programs and the low income payment assistance (CARE) program.
- ◆ **Taxes & Fees:** Public Utilities Commission Reimbursement Surcharge described in Schedule No. UF-E plus the Energy Commission Surcharge that has been established by the California Energy Commission.

**Minimum Charge:** A minimum charge applied to the calculation of the total bill will be assessed when the sum of the standard energy, transmission and supply charges is less than the specified Minimum Charge.

**DISPUTING YOUR BILL:** If you believe there is an error on your bill or have a question about your service, please call Bear Valley Electric Service customer support at (800) 808-2837. We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Bear Valley Electric Service's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

**Telephone:** 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)  
**Mail:** California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English	1-800-854-7784
	Spanish	

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level or rates, pending rate applications and sources of fuel or power.

**PROPOSITION 65 WARNING:** Bear Valley Electric Service uses natural gas and petroleum products, solvents and other chemicals in our operations. We also use wooden utility poles treated with wood preservatives. Petroleum products, natural gas and its combustion by-products, wood preservatives and other chemicals used in our operations contain chemicals "known to the State of California" to cause cancer, birth defects or other reproductive harm.

**PLEASE INDICATE ANY CHANGES**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_

**Work Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_



**Bear Valley**  
Electric Service  
A Division of Golden State Water Company

**DUPLICATE DATE**  
November 22, 2019

Page 1 of 2

**BILL DATE**  
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**AMOUNT DUE**  
-\$118.77

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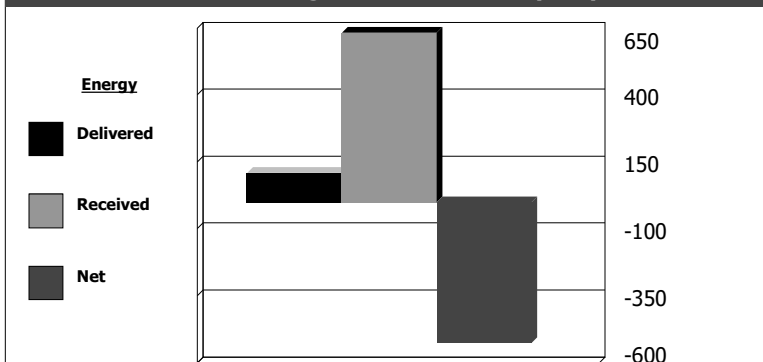
Account Summary	
Previous Balance	-\$36.92
Payments	\$0.00
Current Charges	Due On November 22, -\$81.85
<b>Total Amount Due</b>	<b>-\$118.77</b>

**Current Activity**  
**NEM-S Energy Charges - Annual**

Public Purpose Program	\$15.30
MHP BTM	\$3.15
CPUC Fee	\$0.90
California Energy Commission Fee	\$0.57
Service Charge - 23 Days at \$0.21 per Day	\$4.83
Win - Base Energy - (-22.83 kWh at \$0.20854 per kWh) - (\$-4.76000) 1 Days	\$0.00
Sum - Base Energy - (-502.17 kWh at \$0.20854 per kWh) - (\$-104.72000) 22 Days	\$0.00
Win - Supply Energy - (-22.83 kWh at \$0.06517 per kWh) - (\$-1.49000) 1 Days	\$0.00
Sum - Supply Energy - (-502.17 kWh at \$0.06517 per kWh) - (\$-32.73000) 22 Days	\$0.00
Transmission - (-525.00 kWh at \$0.01904 per kWh) - (\$-10.00000) 23 Days	\$0.00
CURRENT Bill Energy Charges - (\$-153.70)	-\$153.70
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Public Purpose Program - (0.00 kWh at \$0.00738 per kWh) - (\$0.00000) 23 Days	\$0.00
MHP BTM Capital Project - (0.00 kWh at \$0.00194 per kWh) - (\$0.00000) 23 Days	\$0.00
Total Taxes and Fees - (\$0.00000)	\$0.00
CURRENT Bill Other Charges - (\$0.00)	\$0.00
-----	
Net Surplus Compensation (2389KWH @ 0.04462)	-\$106.60
<b>Total New Charges</b>	<b>-\$81.85</b>

Accrued Activity	
ACCRUED Energy Balance - (\$-780.76)	\$0.00
ACCRUED Net Energy (-2,389.00 kWh)	\$0.00
ACCRUED Other Balance - (\$19.92)	\$0.00

**Current Usage in Kilowatt Hours (kWh)**



The net monthly usage is -525 kWh.

**Read and Usage Information**

Meter	Previous Date	Current Date	Days	Previous Reading	Current Reading	kWh Usage
Delivered	Oct 09	Nov 01	23	23786	23896	110
Received	Oct 09	Nov 01	23	33577	34212	635

Your next scheduled meter read date is approximately November 8, 2019

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Credit Balance, No Payment Due

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**Net Metering Terms:**

- ◆ Delivered - Energy Delivered by BVES
- ◆ Received - Energy Received by BVES
- ◆ Net - (+) Net Energy Consumer, (-) Net Energy Producer

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**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_

**Work Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

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(C)

(Continued)

Advice Letter No. 377-EA  
 Decision No. 19-08-027

*Issued By*  
**R. J. Sprowls**  
*President*

Date Filed December 10, 2019  
 Effective December 13, 2019  
 Resolution No. \_\_\_\_\_

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The following tariff sheets contain all effective rates and rules affecting rates and service of the utility, together with information relating thereto:

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