

PRELIMINARY STATEMENTS

TT. COVID-19 Pandemic Protection Memorandum Account (“CPPMA”)

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Bear Valley Electric Service, Inc. (“BVES”) establishes the COVID-19 Pandemic Protection Memorandum Account (“CPPMA”), authorized in the Commission’s Resolution No. M-4842.

1. Purpose

The purpose of the CPPMA is to record incremental costs and bill adjustments associated with providing customer protections as it relates to the Governor of the State of California March 4, 2020 declared state of emergency related to COVID-19, that affects all or part of the BVES customer service territory. The CPPMA shall record costs by customer class associated with protections ordered by Resolution M-4842 including, but not limited to the following emergency customer protections:

- a. Implement payment plan options for residential customers;
- b. Suspend disconnection for non-payment and associated fees, waive deposit and late fee requirements for residential customers;
- c. Support low-income residential customers by: (a) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility in impacted counties until at least the end of the year and potentially longer, as warranted; (b) contact all community outreach contractors, the community based organizations who assist in enrolling hard-to-reach low-income customers into CARE, in impacted counties to help better inform customers of these eligibility changes; (c) partner with the program administrator of the customer funded emergency assistance program for low-income customers and increase the assistance limit amount for the next 12 months for impacted customers; and (e) indicate how the energy savings assistance program can be deployed to assist impacted customers.
- d. Suspend removal from CARE program; and
- e. Discontinuation of certification and verification requests that require income information.

2. Applicability

The CPPMA does not have a rate component.

3. Eligibility

Impacted BVES’ residential and non-residential customers will be offered emergency customer protection for the duration of the COVID-19 pandemic, within BVES service territory, where the Governor of California has declared a state of emergency.

4. Accounting Procedures

- a. A debit entry shall be made to the CPPMA at the end of each month to record incremental costs and billing adjustments related to emergency customer protections when a state of emergency has been declared by the Governor of the State of California.
- b. A debit entry equal to interest on the balance in the account at the beginning of the month and half the balance of the above entry (a.), at a rate equal to one-twelfth of the rate on three-month Commercial Paper, as reported in the Federal Reserve Statistical Release, H.15 or its successor.

5. Effective Date

The CPPMA shall have an effective date of March 4, 2020 and shall remain open until directed by the Commission.

6. Disposition

Disposition of amounts recorded in the CPPMA shall be determined in a General Rate Case or other appropriate ratemaking proceeding, as authorized by the Commission.

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President

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