



January 23, 2018

Advice Letter No. 339-E

("U 913 E")

California Public Utilities Commission

Golden State Water Company (GSWC), on behalf of its Bear Valley Electric Service (BVES) Division, hereby transmits for filing an original and two conformed copies of this advice letter with the California Public Utilities Commission's (Commission) Energy Division.

<u>CPUC Sheet No.</u>	<u>Title of Sheet</u>	<u>Canceling CPUC Sheet No.</u>
Revised No. 2511-E	Rule No. 11 Discontinuance and Restoration of Service Page 5 of 7	Revised No. 1971-E
Revised No. 2512-E	Rule No. 11 Discontinuance and Restoration of Service Page 6 of 7	Revised No. 1972-E
Original No. 2513-E	Rule No. 11 Discontinuance and Restoration of Service Page 7 of 7	
Revised No. 2514-E	Table of Contents Page 1 of 2	Revised No. 2510-E

SUBJECT: *Revision of Rule No. 11, Discontinuance and Restoration of Service, in Accordance with Decision No. 17-12-024*

PURPOSE

In compliance with the California Public Utilities Commission (Commission) Decision No. (D.) 17-12-024, Ordering Paragraph No. (OP) 7, GSWC submits Advice Letter 339-E.

The purpose of this Advice Letter is to make effective the revision to Rule No. 11, Discontinuance and Restoration of Service.

BACKGROUND

On December, 21, 2017, the Commission issued D.17-12-024, OP 7, states,

7. Electric investor-owned utilities ("Electric IOUs") shall file and serve a Tier 3 advice letter to revise Electric Tariff Rule 11 to conform to the pro forma Electric Tariff Rule 11 in Appendix B of this Decision. Electric IOUs shall file and serve the Tier 3 advice letter no later than 90 days from the issuance date of this Decision that is stated on page 1 of this Decision at the upper right corner.

COMPLIANCE

GSWC is filing this advice letter in compliance with D.17-12-024, OP 7.

EFFECTIVE DATE

This advice letter is designated as Tier 3. The effective date will be determined at a later date.

No individuals or utilities have requested notification of filing of tariffs. Distribution of this Advice Letter is being made to the attached service list in accordance with General Order No. 96-B.

NOTICE AND PROTESTS

A protest is a document objecting to the granting in whole or in part of the authority sought in this advice letter.

A response is a document that does not object to the authority sought, but nevertheless presents information that the party tendering the response believes would be useful to the CPUC in acting on the request.

A protest must be mailed within 20 days of the date the CPUC accepts the advice letter for filing. The Calendar is available on the CPUC's website at www.cpuc.ca.gov.

A protest must state the facts constituting the grounds for the protest, the effect that approval of the advice letter might have on the protestant, and the reasons the protestant believes the advice letter, or a part of it, is not justified. If the protest requests an evidentiary hearing, the protest must state the facts the protestant would present at an evidentiary hearing to support its request for whole or partial denial of the advice letter. The utility must respond to a protest with five days.

All protests and responses should be sent to:

California Public Utilities Commission, Energy Division

ATTN: Tariff Unit

505 Van Ness Avenue

San Francisco, CA 94102

E-mail: EDTariffUnit@cpuc.ca.gov

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004 (same address above).

Copies of any such protests should be sent to this utility at:

Golden State Water Company

ATTN: Nguyen Quan

630 East Foothill Blvd.

San Dimas, CA 91773

Fax: 909-394-7427

E-mail: nquan@gswater.com

If you have not received a reply to your protest within 10 business days, contact Nguyen Quan at (909) 394-3600 ext. 664.

CORRESPONDENCE

Any correspondence regarding this compliance filing should be sent by regular mail or e-mail to the attention of:

Nguyen Quan

Manager, Regulatory Affairs

Golden State Water Company

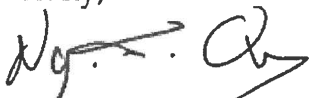
630 East Foothill Blvd.

San Dimas, California 91773

Email: nquan@gswater.com

The protest shall set forth the grounds upon which it is based and shall be submitted expeditiously. There is no restriction on who may file a protest.

Sincerely,



Nguyen Quan

Manager, Regulatory Affairs

- c: Edward Randolph, Director, CPUC – Energy Division
- James Loewen, Energy Division
- R. Mark Pocta, ORA

GOLDEN STATE WATER COMPANY

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Within 10 business days after receiving the informal complaints, the CAB will report its proposed resolution to the Company and the customer by letter.

If the customer is not satisfied with the proposed resolution of the CAB, he shall file within 10 business days after the date of the CAB letter a formal complaint with the Commission under Section 1702 on a form provided by the CAB. The complaint shall be processed under the expedited complaint procedure.

Failure of the customer to observe these time limits shall entitle the Company to insist upon payment, or upon failure to pay, to discontinue the customer's service.

L. Vegetation Management

The Company may disconnect service to a customer or property owner who obstructs access to overhead power-line facilities for vegetation management activities, subject to the following conditions:

1. The authority to disconnect service to a customer is limited to situations where:
 - a. There is breach of the minimum vegetation clearances required for power lines in General Order (GO) 95, Rule 35, Table 1, Cases 13 and 14 under the provisions in effect at the time the breach is discovered.
 - b. In the High Fire-Threat District, as defined by GO 95, Rule 21.2 D, there is breach of the minimum vegetation clearances required for power lines and support structures in Cal. Pub. Res. Code §§ 4292 and 4293 for State Responsibility Areas.
 - c. In the High Fire-Threat District, the Company has obtained from an arborist a written determination that a dead rotten, diseased, leaning, or overhanging tree (or parts thereof) poses an imminent or immediate risk for falling onto, or otherwise contacting, a power line. The written determination shall provide one or more photographs of the tree and explain the basis for the arborist's determination. The arborist shall possess dual certification from the International Society of Agriculture as a Certified Master Arborist and a Certified Utility Specialist.

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An "imminent risk" as a risk that will, in the arborist's professional judgement, very likely to be realized at any moment. An "immediate risk" is a risk that will, in the arborist's professional judgement, certainly be realized at any moment.

2. The authority to disconnect service to a customer who obstructs vegetation management activities does not extend to customers that are state and local governments and agencies.
3. The authority to disconnect service to a customer is limited to one meter serving the property owner's primary residence, or if the property owner is a business entity, the entity's primary place of business. This one meter is in addition to disconnecting service, if necessary for public safety, at the location of the vegetation-related fire hazard.
4. Prior to disconnecting service, the Company shall follow the then current procedures and notice requirements applicable to discontinuance of service for non-payment, including the requirements applicable for sensitive customers, customers who are not proficient in English, multifamily accommodations, and other customer groups, except as set forth in section 5 below.
 - a. To the extent practical, the applicable procedures and notice requirements shall be completed prior to a breach of the minimum vegetation clearances required by (i) GO 95, Rule 35, Table 1, Cases 13 and 14, and/or (ii) Cal. Pub. Res. Code §§ 4292 and 4293.
 - b. In situations that pertain to Section 1.c above, the notice shall include the arborist's written determination and photographs provided to the Company.
5. For vegetation hazards in Item 1, above, that pose an immediate threat to public safety, the Company may disconnect service to the obstructing property owner's residence or primary place of business at any time without prior notice, except when the customer receives service under a medical baseline allowance. If service is disconnected without prior notice, the Company shall attempt to contact the property owner for five consecutive business days by daily visits to the property owner's residence or primary place of business, in addition to sending a written notice, to inform the property owner why service has been disconnected and how to restore service. If the Company determines that it is necessary to disconnect service to a medical baseline customer, the Company shall attempt to notify the customer by telephone prior to the service disconnection.

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6. SERVICE RESTORATION

When a customer's service has been terminated because access to overhead electric facilities for vegetation management purposes has been obstructed, the customer's service will not be restored until appropriate vegetation management has been achieved or the vegetation hazard has been mitigated, and payment for all applicable restoration of service charges as provided in Electric Rule 11, Section M, Charges for Termination and/or Restoration of Service have been received.

(N)

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