

# Plan Ahead for EMERGENCIES

## IMPORTANT PHONE NUMBERS:

For EMERGENCY 9-1-1

Big Bear Lake Sheriff (909) 866-0100  
Caltrans Road Conditions (800) 427-7623  
Snow/Road Conditions (909) 866-7669  
Big Bear Lake Fire Dept. (909) 866-4668  
Big Bear City Fire Dept. (909) 585-2362  
Fawnskin Fire Dept. (909) 866-4878  
Bear Valley Community Hospital (909) 866-6501  
City of Big Bear Lake (909) 866-5831  
Municipal Water District (909) 866-5796  
Forest Service (909) 382-2600  
Arson Hotline: 1-800-468-4408

### UTILITIES:

Bear Valley Electric (909) 866-4678  
Big Bear Community Services District (909) 585-2565  
Charter Communications (866) 499-8080  
Big Bear Lake Dept. Water & Power (909) 866-5050  
Southwest Gas Corp. (909) 866-4656  
Verizon (800) 483-4000  
Thomas Gas (Propane) (909) 866-3513  
Ferrellgas (Propane) (909) 866-4605  
KBHR Radio 93.3 FM (909) 584-5247



**BEAR  
VALLEY**  
ELECTRIC SERVICE  
Dedicating Our Energy To You 

## EMERGENCY PLANNING

### LOCATION

*Develop a plan according to where you might be when the emergency occurs: Where will you go if at home, school, work, outdoors, in a car.*

### DISASTER SUPPLY KIT

*Be sure everyone in the family knows where your Family Emergency Supply Kit is located.*

### COMMUNICATION PLAN

*Designate a friend or relative outside your town or area as your "family point of contact" in the event you are separated during the emergency, or if power is interrupted. Agree on a place for the family to meet if separated.*

### EVACUATION PLAN

*Get a good map and plan various routes out of your area; avoid low lying areas; do several "test" runs of different routes.*

### FAMILY PET PLAN

*Make sure all pets have identification collars. Determine a safe place to take your pets (most evacuation shelters do NOT accept animals).*

## EMERGENCY SUPPLIES

### ESSENTIALS

*Battery operated radio; flashlights; extra batteries; Do NOT include candles, they cause fires.*

### WATER

*Have 3 gallons of drinking water per person, minimum, in plastic container; additional water for sanitation purposes.*

### FOOD

*Minimum 3-day supply of non-perishable food that requires no refrigeration or preparation and little or no water (Canned fruit, juice, vegetables, ready-to-eat meats, soups, crackers, peanut butter, etc.*

### FIRST AID KIT

*Have one kit for your home and each vehicle; remember your medications; Include: latex gloves, needle / thread, safety pins, scissors.*

### SANITATION

*Soap, toilet paper, personal hygiene items, plastic garbage bags, household Bleach, plastic bucket w/tight lid.*

### CLOTHING / BEDDING

*Sun glasses, hat/gloves, sleeping bag/blankets, sturdy shoes, and one complete change of clothing and shoes per person.*

### BABY SUPPLIES

*Formula, bottles, diapers, medications, powdered milk.*

### PET SUPPLIES

*Food, vaccination records, harness / leash / carrier, plastic containers.*

### IMPORTANT FAMILY DOCUMENTS

*Key telephone numbers (emergency agencies / family / friends; bank account numbers; family records (birth, marriage, death certificates); inventory / photos of valuable household goods; copies of: insurance policies, wills, deeds, investments; records/list of credit card account numbers and companies; copies of social security cards, passports, prescriptions.*

### FAMILY MEDICAL ITEMS

*Insulin, denture needs, contact lenses/supplies, extra eye glasses, prescriptions drugs and medications.*

### COMPUTER ITEMS

*Take discs of important documents or information; or your Lap Top Computer.*

## THINGS TO REMEMBER

- *Turn on your radio; listen to emergency channels for directions...and follow them!*
- *Make sure your cell phones are charged; 911 circuits may be jammed – have a list of direct phone numbers for police, fire, hospitals and utilities.*
- *If the power is out, cordless phones won't work, and electric garage doors must be opened by hand...STAY AWAY FROM DOWNED POWER LINES & LEAKY GAS LINES – ADVISE BEAR VALLEY ELECTRIC OR THE GAS COMPANY*