

# Bill Payment Assistance Programs

BVES has several programs to assist qualified customers with their electric bills. Below you will find details on programs available to the public.

## CARE Program - 20% Discount

The CARE program (California Alternate Rates for Energy) provides a 20% discount on monthly electric bills for qualifying households. To be eligible for CARE, total household income must meet the income guidelines.

## Energy Savings Assistance

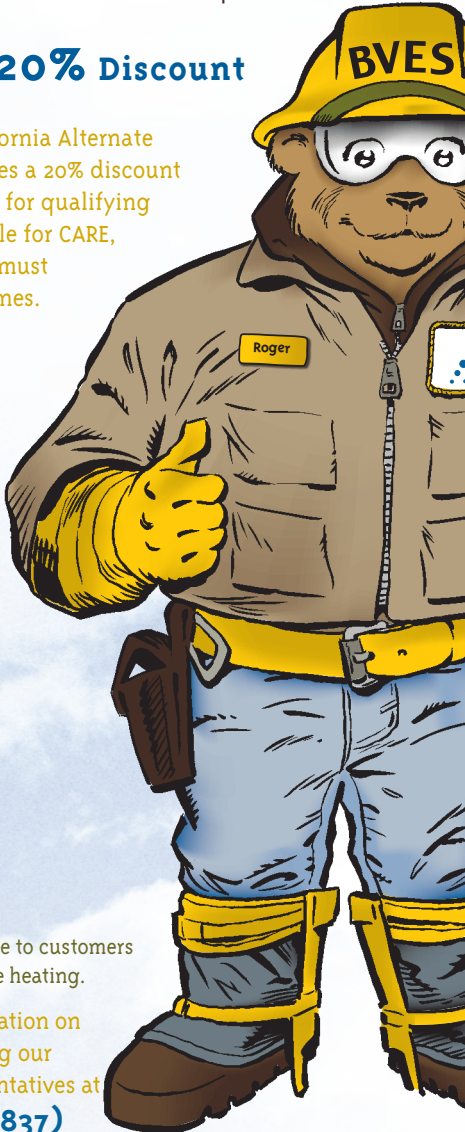
Under Bear Valley's ESA program customers may be eligible to receive:

- An Energy Efficient Refrigerator
- Compact Fluorescent Lighting
- Low-Flow Showerheads
- Faucet Aerators
- Insulation
- Weather-Stripping
- and Caulking

Some measures are available to customers utilizing electric-only space heating.

You can get more information on these programs by calling our customer service representatives at

**1-800-808-BVES(2837)**



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## Medical Baseline Program For Qualified Medical Needs

More of your household's energy can be billed at the lowest rate if someone in your household has a qualified medical need that requires additional electric use. This program is available for those who require the use of life support equipment and for certain medical conditions. A doctor's certification also will be required.

## Military Family Relief Program

This program provides assistance to military families, including 180-day shut off protection for family/dependents military personnel. Extended payment terms also are available to assist military families due to the reduced income from a call to active duty military service.

To apply for these programs call BVES at

**1-800-808-BVES(2837).**

